NINE PEAKS SOLUTIONS
Your 'Peak' Performance Technology Partner®

PRACTICAL GUIDE

Laserfiche® ROI Roadmap & NPS Planning Tool

From Document Management to Enterprise-Wide Process Improvement

Discover how Laserfiche can help your organization achieve measurable improvements — whether you're evaluating your first implementation or expanding an existing investment.

Prepared by Nine Peaks Solutions LLC, a Laserfiche® Solution Provider helping organizations plan, implement, secure, and support Laserfiche Cloud and self-hosted solutions.

YOUR BUSINESS. BETTER!®

Sales@NinePeaksSolutions.com | NinePeaksSolutions.com

Laserfiche® Solution Provider

People | Solutions | Lasting Results



THE NINE PEAKS COLLECTION

Middle Sister (Hope) | Peak 6 of 9

One of the nine Cascade peaks that inspired the name Nine Peaks Solutions

Discover the mountains behind our name:
The Mountains

BUILDING ROI OVER TIME

Building Value with Laserfiche — From Your First Project and Every Step Forward

A successful Laserfiche implementation is not a single project. It is the beginning of an ongoing opportunity to improve how an organization manages information and conducts business.

Organizations often begin using Laserfiche to solve a specific problem: eliminating paper files, making documents easier to find, or improving a departmental process. These initial improvements can deliver meaningful benefits, but they represent only part of the potential value of the investment.

As organizations become more familiar with Laserfiche, additional opportunities emerge. Information that was once difficult to locate becomes readily accessible. Manual activities can be automated. Departments can share information more effectively. Customers, citizens, and other stakeholders can receive better service.

If your organization is evaluating Laserfiche for the first time, this roadmap can help you understand the capabilities available, identify potential applications, and plan an initial project that delivers measurable value. You do not need an existing Laserfiche installation to benefit from this guide. Use the roadmap to explore opportunities, establish priorities, and consider how your investment could grow over time.

Need Help with Laserfiche or Project Terminology?

If you encounter an unfamiliar term or would like additional information about a concept discussed in this guide, visit the Nine Peaks Solutions **Laserfiche Glossary & Project Terms** webpage for explanations of common Laserfiche features, technology, and project terminology.

ROI Is More Than Financial Savings

- Operational Efficiency — Reduce repetitive work, unnecessary processing steps, and time spent locating information.
- Employee Productivity — Allow employees to spend more time on meaningful work rather than administrative activities.
- Information Accessibility — Make accurate, current information available to authorized users when needed.
- Service Improvement — Respond more quickly and consistently to customers, citizens, and stakeholders.
- Risk Reduction — Strengthen security, accountability, records management, and compliance practices.
- Organizational Capacity — Support additional work without a corresponding increase in administrative effort.

Continuous Improvement Builds Long-Term Value

Organizations do not need to implement every available capability at once. The Plan–Do–Check–Act (PDCA) cycle offers a practical approach:

- Plan — Identify the opportunity, objectives, and baseline measures.
- Do — Implement a manageable improvement.
- Check — Compare actual results with the baseline and objectives.
- Act — Refine the solution, standardize what works, and select the next improvement.

The objective is not simply to use more technology. It is to produce measurable improvements in organizational performance.

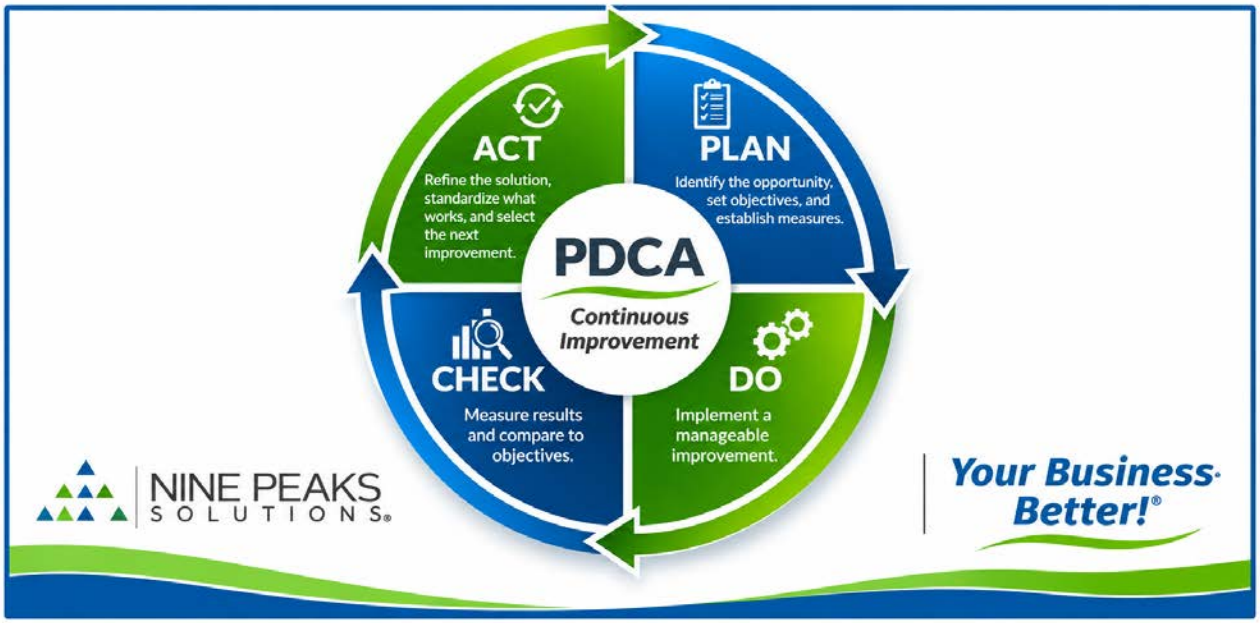


Figure 1 - The Plan - Do - Check - Act Continuous Improvement Diagram

Using This ROI Roadmap & Planning Tool

This guide is designed to be more than a reference document. It is an interactive planning tool that you can complete, save, and revisit as your organization's use of Laserfiche evolves.

Each stage includes a **Continuous Improvement Question** to help identify opportunities, evaluate existing capabilities, and consider your next improvement. Be sure to save this document as you progress through the process.

Near the end of the guide, you'll find an overall **ROI Roadmap Assessment** to evaluate your organization's current capabilities, identify priorities, and plan future improvements.

Use this document to record your observations, establish a direction for your next project, and measure progress over time. You do not need to complete every stage or implement every capability to achieve meaningful value. Be sure to save your progress regularly as you work through this document. If you complete the assessment again in the future, we recommend saving a separate dated copy so you can compare results and measure improvement over time.

CHOOSING YOUR ROADMAP

Different Organizations. Different Priorities. Shared Opportunities.

Businesses may initially emphasize internal process automation, while public-sector organizations may prioritize public access to information and services.

Select the roadmap that best reflects your organization. These graphics illustrate possible paths, not required sequences. Organizations can advance several capabilities simultaneously and adapt the order to their needs.

Business Organizations — Enterprise ROI Roadmap

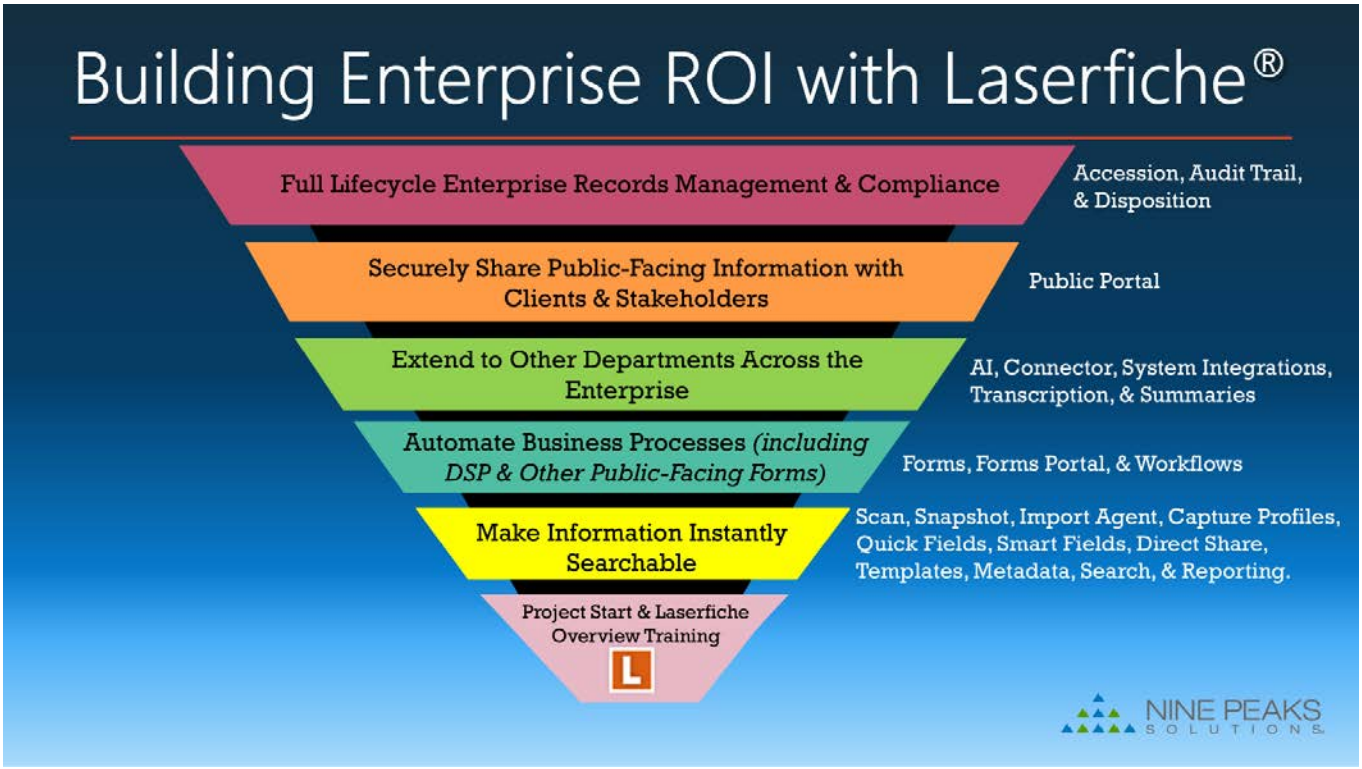


Figure 2 - The Enterprise ROI Roadmap with Laserfiche®

The enterprise path builds upon an initial investment in information management, creating opportunities to improve internal processes, expand capabilities across departments, securely share information with external stakeholders, and strengthen records management throughout the information lifecycle.

Whether your enterprise has one employee or 2.1 million, every organization depends on the information and data it receives, creates, manages, and processes. The opportunity is to make that information more accessible, useful, and secure while continuously improving how work gets done.

Public-Sector ROI Roadmap

Public-sector organizations share many information management challenges, even though their responsibilities, organizational structures, and regulatory requirements may differ.

The Public-Sector ROI Roadmap is designed to help a broad range of government agencies and public authorities identify opportunities to improve information accessibility, automate processes, strengthen records management, and deliver better public services.

Organizations that may benefit include:

- **Municipal Governments** — Cities and towns, including City Clerks, Municipal Recorders, administration, finance, planning, public works, and municipal courts.
- **County Governments** — County clerks, recorders, commissioners, assessors, public works, health departments, and other county offices.
- **Special Districts and Public Authorities** — Ports, water and sewer districts, fire districts, park and recreation districts, transportation authorities, utility districts, and other public service organizations.
- **Educational Institutions** — Public school districts, community colleges, universities, and other public educational organizations.
- **State and Regional Agencies** — State departments, regional governments, and intergovernmental organizations.

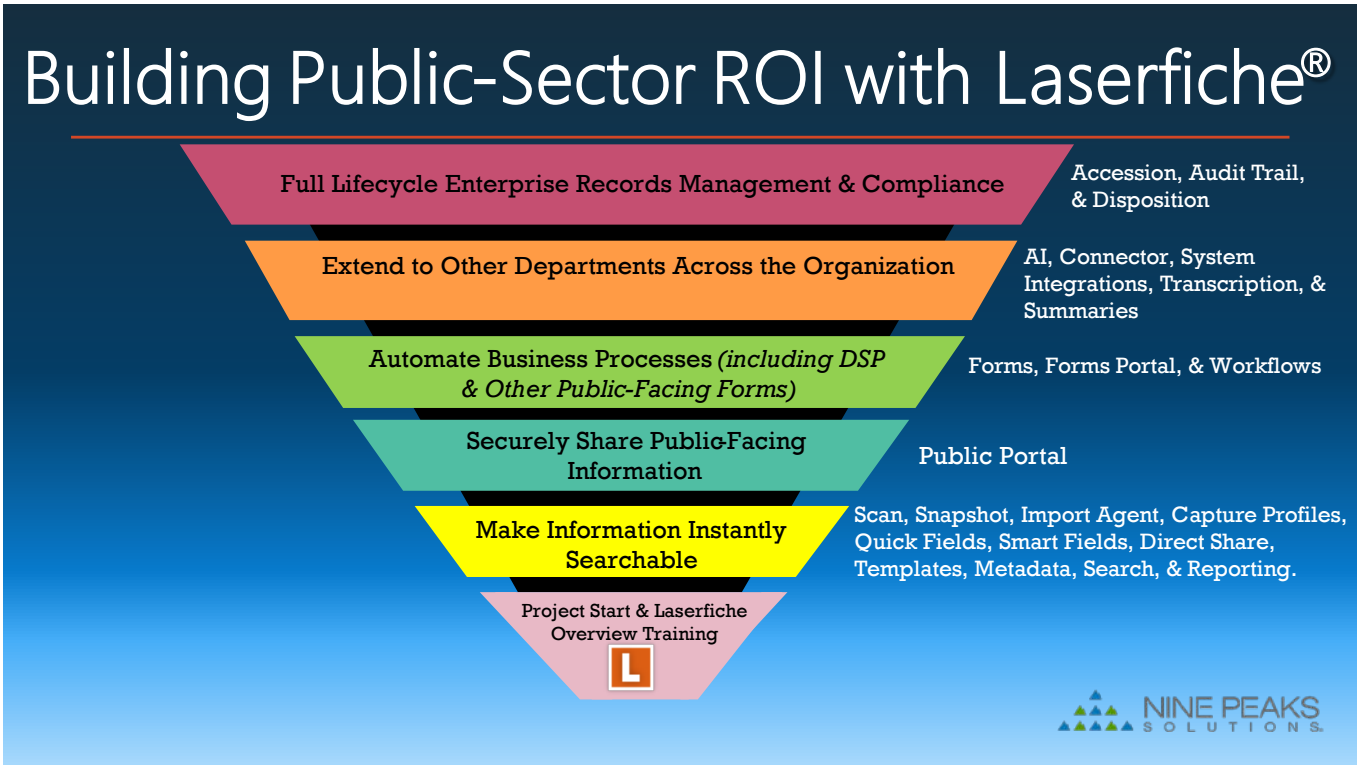


Figure 3 - The Public-Sector ROI Roadmap with Laserfiche®

Choose your path and run with it

Whether your organization follows the Enterprise or Public-Sector roadmap, the objective is the same: build upon your existing investment through manageable improvements that deliver measurable value. Identify the capabilities already in place, determine where opportunities remain, and select the next project based on organizational needs—not a prescribed sequence.

The following sections explore these opportunities in greater detail, helping you identify practical next steps and evaluate the return on your investment.

STAGE 1 — FOUNDATION

Project Start & Laserfiche Training

The Problem

Technology projects sometimes focus on installing software and configuring an initial solution without establishing a shared understanding of how the system will be used, supported, and expanded. Limited training and inconsistent practices can restrict adoption.

The Opportunity

A successful implementation establishes a foundation for immediate needs and future improvements. Existing users also benefit from revisiting fundamentals when personnel, processes, or capabilities change.

Laserfiche Capabilities and Activities

- System orientation — Repository navigation, search, and document handling.
- Information organization — Folder structures, templates, metadata, and naming practices.
- Security and access — Permissions and role-based responsibilities.
- User training — Practical instruction aligned with daily responsibilities.
- Administration and support — Documentation, ownership, troubleshooting, and ongoing improvement.

The ROI

A sound foundation can improve adoption, reduce avoidable support requests, promote consistency, and make later expansion easier.

Potential measures: user adoption, training completion, support requests, time to complete common tasks, and user satisfaction.

Applications

Business: consistent document handling across accounting, HR, operations, and management.
Local government: shared practices across clerk/recorder, administration, finance, planning, and other departments.

Continuous improvement question: Are gaps in training or system understanding limiting your return on investment?

Yes ☐ **No** ☐ If yes, topics: _____

STAGE 2 — SEARCH AND ACCESS

Make Information Instantly Searchable

The Problem

Information often remains scattered across paper files, network folders, email, business applications, and disconnected repositories. Employees know documents exist but struggle to locate them or confirm which version is current.

Valuable historical information may also remain in legacy business applications that are being replaced or retired, creating additional challenges for access, retention, and compliance.

The Opportunity

Consistent organization, metadata, and retrieval practices can reduce time spent locating information while establishing a foundation for automation, reporting, integration, and records management.

Laserfiche Capabilities

- Document capture — Scanning and electronic import from supported sources.
- Templates and metadata — Consistent descriptive information for retrieval.
- Quick Fields and Smart Fields — Classification and extraction where available.
- Full-text search — Find content within indexed documents.
- Saved searches and reporting — Repeatable access to common information.
- Security controls — Access for authorized users.

Historical information access — Import and organize recovered legacy information, including associated documents and metadata, so authorized users can retrieve it alongside current records.

Put the Information You've Already Collected to Work with AI

Once paper documents have been digitized and electronic information has been organized in Laserfiche, your organization has a foundation for introducing AI without starting a separate, large-scale initiative.

Laserfiche AI capabilities can help users:

- Build on existing investments: Begin with a manageable collection of documents, evaluate the results, and expand AI use as your organization becomes more comfortable with the technology.
- Reduce manual data entry: Smart Fields can identify and extract information from documents to populate metadata fields, reducing repetitive work and improving consistency.
- Find and understand information: Smart Chat allows users to ask questions about documents using natural language, making information easier to access without manually reviewing every document.

Turn Organized Information into Useful Reports

As documents are collected and indexed in Laserfiche, their metadata becomes a valuable source of operational information.

Saved searches can help users quickly retrieve documents that meet specific criteria without repeatedly building the same search. Search results and associated metadata can also be exported to Excel for reporting, analysis, and follow-up activities.

This can reduce the time employees spend manually locating information, compiling lists, and preparing reports—providing an additional return on the work already invested in organizing the repository.

The ROI

Better access can reduce search time, duplicate work, unnecessary reproduction, and service delays. Potential measures include retrieval time, manual information requests, duplicate copies, and audit preparation time.

Applications

Business: employee records, contracts, invoices, customer correspondence, and historical transactions. Local government: ordinances, resolutions, meeting records, permits, and public records request materials.

Digital Reclamation™ — Preserving Historical Information

When organizations replace or retire business applications, valuable historical information may become difficult or impossible to access. Nine Peaks Solutions' Digital Reclamation™ services help recover and preserve information from legacy systems, including historical records, documents, and associated data.

Where appropriate, that information can be organized and made searchable in Laserfiche, extending the value of the organization's existing information and supporting future operational, reporting, and compliance needs.

Learn more about Digital Reclamation™

Measuring Improvement

Measure the time needed to retrieve a representative set of documents before and after improving capture, indexing, and search. Compare results to quantify time saved.

Continuous improvement question: How much time is spent searching for information your organization already possesses?

Estimated time spent searching: _____ hours per employee per week

Number of employees affected: _____Total estimated hours spent searching per week_____0_____

How was this estimated? _____

STAGE 3 — SELECT THE NEXT OPPORTUNITY

Improve Processes or Expand Public Access

After establishing a foundation and making information searchable, organizations may prioritize different improvements. Businesses often turn to internal automation; local governments may give public access equal or greater early attention. Both paths can be pursued together.

Business Organizations — Automate Business Processes

Problem: Email, spreadsheets, paper forms, and manual approvals create handoffs, status checks, and delays.

Opportunity: Automate repeatable activities to improve consistency and visibility.

Laserfiche capabilities: Electronic forms, workflows, approvals, notifications, document routing, and integrations.

Potential ROI: Shorter processing times, fewer manual handoffs, better status visibility, and reduced errors.

Examples: Invoice approvals, onboarding, contract review, purchasing, and internal service requests.

Public Sector — Improve Public Access

Problem: Residents and businesses may depend on calls, office visits, and manual assistance to obtain public information or submit requests.

Opportunity: Provide appropriate documents and services electronically, reducing routine staff effort.

Laserfiche capabilities: Public Portal, electronic forms, document publishing, and controlled access, subject to licensing and configuration.

Potential ROI: Faster public access, fewer routine inquiries, improved service availability, and greater staff capacity.

Examples: Meeting agendas and minutes, ordinances, resolutions, permit applications, public information resources, and public facing forms.



Figure 4 - Public Information Kiosk

An illustrative example of a self-service kiosk for submitting public records requests electronically, improving public access while reducing routine staff assistance.

Both Paths Lead to Broader Improvement

A business may need secure customer-facing document delivery. A city or county may first automate internal approvals. The next stage should be determined by organizational needs, not merely by the order on a roadmap.

Continuous improvement question: Which ROI path offers the greatest potential benefit to your organization: public information access or electronic forms and process automation?

- ☐ Public information access
- ☐ Electronic forms and process automation
- ☐ Both / Further evaluation needed

Why is this the priority?

_____

STAGE 4 — DEPARTMENT EXPANSION

Extend Laserfiche Across Departments

The Problem

Organizations frequently implement Laserfiche to address a specific departmental need. While the initial project may be successful, other departments often continue using paper records, shared drives, spreadsheets, email, and manual processes to manage similar information.

Without a coordinated approach, these separate practices can lead to duplicated effort, inconsistent information management, and missed opportunities for improvement.

The Opportunity

Expanding Laserfiche to additional departments allows organizations to build upon their existing investment, established infrastructure, and implementation experience.

Each department can identify its own operational priorities while benefiting from shared technology, security standards, information management practices, and organizational knowledge.

Expansion does not need to occur across the entire organization simultaneously. Each departmental expansion should be treated as a manageable project with its own objectives, implementation plan, and measurable outcomes.

Especially during the early stages, avoid expanding into multiple departments at the same time. Complete an initial departmental project, evaluate the results, apply lessons learned, and use that experience to guide the next expansion.

Laserfiche Capabilities and Activities

- **Shared repository** — Organize departmental information within a common content management environment.
- **Templates and metadata** — Establish consistent information classification and retrieval practices while accommodating departmental requirements.
- **Security and permissions** — Provide appropriate access based on departmental responsibilities and organizational policies.
- **Forms and workflows** — Extend electronic forms, approvals, notifications, and automated processes to additional departments.
- **Cross-department collaboration** — Support authorized information sharing and processes involving multiple departments.
- **Administration and training** — Build upon existing system knowledge, support practices, and user training resources.

The ROI

Expanding an existing Laserfiche environment can reduce duplicated technology investments, improve consistency, increase employee productivity, and provide additional value from the organization's original implementation.

Potential measures include the number of departments using Laserfiche, reduction in manual processes, document retrieval time, processing cycle times, user adoption, and avoided costs associated with maintaining separate solutions.

Applications

Business: Expand from accounting or human resources into purchasing, contracts, operations, customer service, and management.

Local government: Expand from the Clerk's or Recorder's office into finance, planning, public works, human resources, administration, and other departments.

Other Public-Sector Organizations: Expand from an initial records management or administrative application into finance, human resources, contracts, procurement, facilities, and operational departments, including integration with other applications.

Measuring Improvement

Identify a department with a specific information management or process challenge. Establish baseline measures, implement a targeted improvement, and evaluate the results before selecting the next opportunity.

Compare the cost of maintaining separate departmental systems and processes with the cost of extending the organization's existing Laserfiche environment.

Continuous improvement question: Which department could benefit next from the Laserfiche capabilities and experience your organization already possesses?

Department: _____

What improvement opportunity exists? _____

STAGE 5 — INTEGRATIONS & ADVANCED CAPABILITIES

Connect Systems and Expand Capabilities

The Problem

As organizations expand their use of technology, important information often becomes distributed across multiple business applications. Employees may need to switch between systems, manually transfer information, or repeat data entry to complete routine activities.

Even when information is stored electronically, disconnected systems and manual processes can limit its usefulness.

The Opportunity

Integrating Laserfiche with other business applications can improve access to information, reduce duplicate effort, and support processes that extend beyond a single system.

Laserfiche Connector provides a straightforward way to connect supported business applications with content stored in your Laserfiche repository, allowing employees to locate and access relevant information while working in familiar applications.

Artificial intelligence and advanced document processing capabilities may provide additional opportunities to classify information, extract data, generate summaries, and assist employees in locating and using organizational content.

These capabilities can be implemented independently or together, depending on organizational priorities. Each should address an identifiable operational need and deliver measurable benefits.

Laserfiche Capabilities and Activities

- **System integrations** — Connect Laserfiche with supported business applications to improve information access and support coordinated processes
- **Automated information exchange** — Reduce manual data entry and support the movement of information between systems.
- **Intelligent document capture** — Extract and classify information from documents using available capture technologies.
- **AI-assisted information processing** — Use supported AI capabilities for document analysis, summarization, and other information-related activities.
- **Cross-system processes** — Coordinate document management, electronic forms, approvals, and business application activities.
- **Security and governance** — Apply appropriate permissions, review practices, and information protection controls.

Application Integration Options

- **Laserfiche Connector** — Connect supported business applications with content stored in Laserfiche, allowing employees to access relevant information while working in familiar applications.
- **Commercially Available Integrations** — Use existing integration products and solutions to connect Laserfiche with other business applications, reducing the need for custom development.
- **Custom-Developed Integrations** — Build specialized connections and applications using RESTful API calls or the Laserfiche Software Development Kit (SDK) to support organization-specific requirements and processes.

Advanced Document Processing and Artificial Intelligence

- Document classification — Identify and organize documents according to their content and organizational requirements.
- Data extraction — Capture relevant information from documents to reduce manual entry and support downstream processes.
- Transcription — Convert supported audio and video recordings into text for review, searching, and further processing.

- AI-assisted summaries — Generate draft summaries of supported content for human review and refinement

Artificial Intelligence Availability and Usage Costs

AI capabilities vary by Laserfiche Cloud product tier and may be subject to additional usage-based charges. Organizations should confirm feature availability, applicable licensing, usage allowances, and potential additional costs when evaluating AI-assisted solutions.

The ROI

- Integrations and advanced capabilities can reduce duplicate data entry, improve processing accuracy, shorten turnaround times, and make existing organizational information more useful.
- Potential measures include manual processing time, duplicate entries, error rates, document classification time, information retrieval time, and employee productivity.
- The value of AI-assisted activities should also be evaluated against licensing costs, configuration requirements, accuracy, and the need for human review.

Applications

Business: Connect Laserfiche with HR, payroll, accounting, customer management, and other operational systems to support information retrieval, document processing, and automated activities.

Local government: Integrate Laserfiche with permitting, financial, personnel, and other departmental applications. Use supported document processing and AI capabilities to improve access to records and assist with information-intensive activities.

Other Public-Sector Organizations: Connect Laserfiche with specialized operational, financial, administrative, and service-delivery applications to improve information access, reduce duplicate entry, and support coordinated processes.

Measuring Improvement

Select an existing manual activity involving multiple systems or repetitive information processing. Document the current steps, time requirements, and error rates. Compare those measures after implementing an integration or advanced capability. Include implementation and ongoing maintenance costs when evaluating the overall return on investment.

Continuous improvement question: Where could connecting systems or applying intelligent information processing eliminate repetitive work and improve the use of information your organization already possesses?

Systems or processes involved: _____

What repetitive work or information-processing challenge could be improved?

_____

STAGE 6 — RECORDS MANAGEMENT & COMPLIANCE

Manage Information Throughout Its Lifecycle

The Problem

Organizations must manage information throughout its useful life while meeting operational, legal, regulatory, and organizational requirements.

As information accumulates across departments and systems, maintaining consistent retention practices, access controls, and disposition procedures becomes increasingly difficult.

Without coordinated records management, organizations may retain information longer than necessary, dispose of records prematurely, or struggle to demonstrate compliance with applicable requirements.

The Opportunity

Laserfiche can support a coordinated approach to managing records throughout their lifecycle, from creation or receipt through active use, retention, and authorized disposition.

Establishing consistent policies and procedures helps organizations protect important information, reduce unnecessary retention, and improve accountability.

Records management should be considered from the beginning of a Laserfiche implementation. Retention requirements, information classification, and access controls can be incorporated into individual departmental projects or record series, then expanded as organizational practices mature.

Laserfiche Capabilities and Activities

- **Records classification** — Organize information into appropriate record series and categories.
- **Retention schedules** — Apply defined retention requirements to managed records.
- **Lifecycle management** — Support records management activities from creation through authorized disposition.
- **Security and permissions** — Restrict access to sensitive information based on organizational responsibilities.
- **Audit trails** — Maintain information about relevant document and system activities.
- **Records holds and disposition controls** — Support appropriate restrictions and review procedures where available.
- **Policies and administration** — Establish responsibility for records classification, retention, review, and ongoing management.

The ROI

Effective records management can reduce unnecessary storage and administrative effort, improve audit readiness, support regulatory compliance, and reduce risks associated with inconsistent retention or unauthorized access.

Potential measures include records retrieval time, audit preparation effort, retention compliance, overdue disposition reviews, storage requirements, and time spent responding to information requests.

Not all benefits are directly financial. Risk reduction, accountability, and the ability to demonstrate appropriate records handling can be equally important.

Applications

Business: Manage personnel records, contracts, financial documents, operational records, and other information subject to organizational or regulatory retention requirements.

Local government: Apply established retention schedules to meeting records, ordinances, resolutions, financial records, permits, personnel records, and other public records.

Other Public-Sector Organizations: Manage records for special districts, public authorities, educational institutions, and regional agencies using established retention schedules, access controls, audit trails, and authorized disposition procedures.

Measuring Improvement

Identify a representative record series and review its current classification, retention, access, and disposition practices. Establish baseline measures for retrieval, administrative effort, and compliance activities.

Implement improvements, review the results, and expand the approach to additional record series as appropriate.

Continuous improvement question: Can your organization consistently identify what information must be retained, how long it must be kept, who may access it, and when it may be appropriately disposed of?

What gaps or improvement opportunities have you identified?

ASSESS YOUR PROGRESS

Where Are You on the Laserfiche ROI Roadmap?

Organizations do not need to implement every Laserfiche capability to achieve meaningful value. The objective is to identify which capabilities are already delivering results, where opportunities remain, and which improvements should receive attention next.

Use the following assessment to consider your organization's current position. Check the column that best describes your organization's current use of each capability. Different departments may be at different stages of adoption.

Capability	Not Started	In Progress	Established
Project foundation, training, and administration	○	○	○
Document capture, organization, and search	○	○	○
Electronic forms and process automation	○	○	○
Secure external information sharing and public access	○	○	○
Expansion across departments	○	○	○
System integrations and advanced capabilities	○	○	○
Records lifecycle management and compliance	○	○	○

Identify Your Next Opportunity

Consider the following questions:

1. Which existing Laserfiche capabilities are delivering measurable value?

   _____

2. Which processes or information management challenges still require significant manual effort?

   _____

3. Are there departments that could benefit from capabilities already implemented elsewhere in the organization?

   _____

4. Are there opportunities to improve access, service delivery, compliance, or information security?

   _____

5. Which improvement could be implemented as a manageable project with measurable results?

   _____

Date: _____

Notes:

_____

Save Your Form

Prioritize and Plan

Select one or two opportunities that offer meaningful operational benefits and are realistic to implement.

For each opportunity, identify the problem, expected benefits, project owner, required resources, and measures of success.

Establish a baseline before implementation. Evaluate the results afterward and use what you learn to guide the next improvement.

The goal is not to complete every level of the roadmap. The goal is to keep increasing the value of your Laserfiche investment through improvements that matter to your organization.

WHERE TO BEGIN

Start with a Useful, Achievable Outcome

A successful Laserfiche initiative does not need to begin with an enterprise-wide transformation. Many organizations start with one meaningful information problem, establish a sound foundation, demonstrate value, and expand from there.

STEP	FOCUS	OUTPUT
1	**Choose the problem**	A process or information set with visible operational value.
2	**Define the information**	Documents, data, metadata, security, history, and retention needs.
3	**Map the work**	Roles, decisions, exceptions, approvals, notifications, and handoffs.
4	**Configure and test**	A working solution validated with representative users and content.
5	**Train and improve**	Documented ownership, support, measures, and next-stage opportunities.

Keep Your ROI Roadmap in Sight

Here's a suggestion: Go back and print the ROI Roadmap graphic that best represents your organization. Hang it near your desk or somewhere in your workspace where you'll see it regularly.

Let it serve as a reminder that improving your Laserfiche investment doesn't require doing everything at once. Each completed project creates opportunities for the next improvement.

Want to Make It Your Own?

Would you like a roadmap personalized for your organization? Tell us about your goals, priorities, and the improvements you'd like to pursue. Nine Peaks Solutions would be happy to create a customized ROI Roadmap graphic that reflects your organization and its opportunities.

We would be honored to share your workspace with you—and serve as a guide as you continue improving the return on your Laserfiche investment.

How Nine Peaks Solutions can help

Nine Peaks Solutions helps organizations evaluate deployment options, plan permissions, define metadata, configure access controls, automate processes, connect systems, train users, and support Laserfiche Cloud and self-hosted environments. The objective is a solution that fits the organization's operational, security, and information-management requirements.

Not sure where to begin improving your Laserfiche environment? You don't need to have a project defined before starting a conversation. Use one of the links below to connect with Nine Peaks Solutions. We're here to help you identify opportunities and take the next step.

DISCUSS YOUR LASERFICHE REQUIREMENTS

Schedule a consultation | Explore Laserfiche resources

Additional Resources

Nine Peaks Solutions Resources

Laserfiche Basics — An introduction to Laserfiche and its capabilities.

Laserfiche Glossary & Project Terms — Definitions of terminology used throughout our resources.

Nine Peaks Solutions Resources — Practical guides, planning tools, and educational materials.

The Nine Peaks Collection — Explore the complete series of publications and practical guides.

Laserfiche 30 Day Free Trial — Explore Laserfiche Cloud capabilities with a free trial.

Laserfiche Product Resources

Laserfiche product overview

Laserfiche document and records management

Laserfiche intelligent data capture

Laserfiche artificial intelligence

Product information in this guide was prepared using current public Laserfiche materials and Nine Peaks Solutions implementation experience. Capabilities, packaging, availability, and subscription allowances may change and should be confirmed for the selected offering.

Laserfiche® is a registered trademark of Compulink Management Center, Inc. Digital Reclamation™ and Your Business. Better!® are marks of Nine Peaks Solutions LLC.